

# QI Evidence Update – August 2021

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## 1. Improvement

- [Junior doctor-led quality improvement project to improve safety and visibility of an interspecialty referral system](#) (BMJ Open Quality, July 2021)
- [Scoping review of balanced scorecards for use in healthcare settings: development and implementation](#) (BMJ Open Quality, July 2021)
- [Application of comprehensive unit-based safety program model in the inter-hospital transfer of patients with critical diseases: a retrospective controlled study](#) (BMC Health Services Research, July 2021)
- [Hidden labour: the skilful work of clinical audit data collection and its implications for secondary use of data via integrated health IT](#) (BMC Health Services Research, July 2021)
- [Understanding and Working with Complexity](#) (NHS Horizons, July 2021)
- [How can we transfer service and policy innovations between health systems?](#) (European Observatory on Health Systems and Policies, July 2021)
- [Meaningful Changes Leaders Can Make to Promote the Long-Term Well-Being of the Health Care Workforce](#) (The Institute for Healthcare Improvement, July 2021)
- [Testing Changes for Respectful Maternity Care](#) (The Institute for Healthcare Improvement, July 2021)
- [How to Build a Learning Organization Culture](#) (The Institute for Healthcare Improvement, July 2021)
- [Sponge-on-a-string cancer test rolled out in Scotland](#) (UK Research and Innovation, July 2021)
- [What Does It Mean to Rethink Quality?](#) (The Institute for Healthcare Improvement, July 2021)
- [Starting your quality improvement journey in an NHS Trust](#) (Picker Institute, June 2021)

## 2. Patient Involvement

- [Improving communication between health care professionals and patients in the NHS in England](#) (NHS England, July 2021)
- [Shared decision making: shared reality or insider jargon?](#) (The Patients Association, July 2021)
- [Understanding integration How to listen to and learn from people and communities](#) (The Kings Fund, July 2021)
- [How will we know integration of health and care services is working?](#) (The Kings Fund, July 2021)
- [Expanding the public and patient role in medical regulation](#) (PHG Foundation, July 2021)

## 3. Strategy

- [Lessons from the 2000s: the ambition to reduce waits must be matched with patience and realism](#) (The Kings Fund, July 2021)
- [Addressing the care backlog: An essential partnership between primary and secondary care](#) (NHS Providers, July 2021)
- [What has been the effect of the coronavirus pandemic on key population health outcome measures?](#) (The Strategy Unit, July 2021)
- [A wait on your mind? A realistic proposal for tackling the elective backlog](#) (Policy Exchange, July 2021)
- [The Cost of Inequality – putting a price on health](#) (Centre for the Study of Financial Innovation, July 2021)
- [Tackling obesity: the role of the NHS in a whole-system approach](#) (The Kings Fund, July 2021)

- [Unlocking solutions in imaging: working together to learn from failings in the NHS](#) (Parliamentary and Health Service Ombudsman, July 2021)
- [Paying For Health Gains - CHE Research Paper 183](#) (Centre for Health Economics, July 2021)
- [Chief Medical Officer's annual report 2021: health in coastal communities](#) (Department of Health and Social Care, July 2021)
- [Department of Health and Social Care outcome delivery plan: 2021 to 2022](#) (Department of Health and Social Care, July 2021)
- [Public perceptions of the NHS in 2020](#) (The Kings Fund, July 2021)

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#### 4. COVID-19

- [Health authorities' health risk communication with the public during pandemics: a rapid scoping review](#) (BMC Public Health, July 2021)
- [Coronavirus: the consequences for mental health](#) (Mind, July 2021)
- [Unequal pandemic, fairer recovery](#) (The Health Foundation, July 2021)
- [Is the cure really worse than the disease? The health impacts of lockdowns during COVID-19](#) (BMJ, July 2021)
- [People's Perspective COVID-19: Preparing for the future](#) (The Academy of Medical Sciences, July 2021)
- [Attitudes towards and experiences of the NHS during Covid-19: views from patients, professionals and the public](#) (Richmond Group of Charities, July 2021)
- [The lived experience of disabled people during the Covid-19 pandemic](#) (Cabinet Office Disability Unit, July 2021)
- [Through the visor 2: further learning from member experiences during Covid-19](#) (British Geriatrics Society, July 2021)

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#### 5. Technology

- [Participatory co-design and normalisation process theory with staff and patients to implement digital ways of working into routine care: the example of electronic patient-reported outcomes in UK renal services](#) (BMC Health Services Research, July 2021)
- [The challenges in implementing digital change: cross-government](#) (National Audit Office, July 2021)
- [COVID-19 and the digital divide: Supporting digital inclusion and skills during the pandemic and beyond](#) (The Centre for Ageing Better, July 2021)
- [Digital Health Report: National Attitudes & Behaviours in the UK Today](#) (ORCHA, July 2021)
- [Care tech landscape review: mental health](#) (Future Care Capital, July 2021)
- [Northern Lincolnshire and Goole NHS Foundation Trust gives patients ownership over their care with patient engagement portal](#) (Health Tech Digital, July 2021)
- ["We want action": the need to transform mental health services with tech](#) (Health Tech Digital, July 2021)
- [Three new Trusts join nation's largest medical staff bank](#) (Health Tech Digital, July 2021)

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#### 6. Awards, Events & Training

- [QI South West Conference](#) - 14 August 2021 (free virtual event, abstract submissions now open)
- [Technology & Data in 2030 - 9 September 2021](#) (free virtual event, NEJM Catalyst)
- [Fab Change Day 2021 - 24 November 2021](#)
- [COVID-19: Psychological First Aid](#) (free virtual course, Public Health England)
- [Collaborative Working in a Remote Team](#) (free virtual course, University of Leeds)
- [Improvement Fundamentals](#) (free ongoing virtual courses, NHSE)
- [Uplifting resources for the NHS from the NHS](#) (Health Education England)